

AI Scribe Vendor Evaluation Scorecard

Compare up to 3 vendors during demos. Fill the eligibility gates first: a vendor that fails a gate should not receive real patient data, no matter how it scores.

Vendor	Vendor A	Vendor B	Vendor C
Name / plan			
Demo date / attendees			

Part 1. Eligibility gates (Y / N / ? for unknown)

Gate	A	B	C
Signs a HIPAA BAA before any PHI (which plans?)	Y / N / ?	Y / N / ?	Y / N / ?
Data stored in your country (where exactly?)	Y / N / ?	Y / N / ?	Y / N / ?
Written policy on model training with your data	Y / N / ?	Y / N / ?	Y / N / ?
Audio deleted after processing (default and maximum)	Y / N / ?	Y / N / ?	Y / N / ?
Note retention configurable (shortest setting)	Y / N / ?	Y / N / ?	Y / N / ?
Security report available (SOC 2 Type 2 / ISO 27001)	Y / N / ?	Y / N / ?	Y / N / ?
All gates passed?			

Any "N" or unresolved "?" is a stop. Get BAA, retention, and training answers in writing.

Part 2. Scored criteria (1 = poor, 5 = excellent)

Criterion	A	B	C
Note quality on your own mock visit (no real PHI)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Specialty templates (psychiatry: MSE, risk, med management, therapy notes)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
EHR integration depth (push, writeback, schedule)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Editing and customization effort	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Coding and billing support	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Patient instructions and letters	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Telehealth and in-person capture	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Platforms (web, iOS, Android, desktop)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Consent workflow support	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5

Criterion	A	B	C
Support and onboarding	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Price per clinician (all-in, caps, overage)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Contract terms (monthly vs annual, exit, data return)	1 2 3 4 5	1 2 3 4 5	1 2 3 4 5
Total (out of 60)			

Part 3. Notes and red flags

Vendor	Strengths	Concerns / red flags	Open questions
A			
B			
C			

Decision

Use only simulated, non-patient audio during demos. General information only; not medical, legal, or compliance advice. Sourced vendor facts: clinicalaiweekly.com/reviews and [/compare](https://clinicalaiweekly.com/compare). Curated by a practicing psychiatrist. No paid rankings.